



A clean Jira operating model, from a messy start

MEDTECH · PROCESS & TOOLING

RESULT

100+

LEGACY TICKETS MIGRATED

A coherent, documented operating model — designed in-house, in days, and ready for engineering to slot into.

THE CHALLENGE

Move from a sprawling, ad-hoc Jira — many views, no system, a legacy backlog — to a deliberate model spanning intake, discovery and delivery.

HOW AI WAS USED

- Used the team's workflow and strategy docs as the brief; proposed a three-layer intake → discovery → delivery architecture as a shared flow diagram.
- Configured the JPD board end to end — stages, goals, fields, roadmap views — plus a stripped-back Small task work type.
- Defined routing for features, tasks, bugs and escalations, with a triage-first migration plan for 100+ legacy tickets.
- Connected to the live Atlassian instance to pull ticket detail and build ticket-link lists at scale.

WHAT IT PRODUCED

Architecture diagram, full JPD board spec, Small-task work type, routing rules, migration plan, and reusable ticket templates.

REUSABLE PATTERN

Feed it the real source docs, ask for an architecture, then refine in conversation — across sessions.

AI TOOLS & COMPONENTS

Document analysis

Diagram generation

Atlassian (Rovo)

Excel

Cross-session memory

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See how this pattern could apply inside your business.

START THE CONVERSATION